

WHEN I SPEAK, NOTHING HAPPENS

- ◆ Is the microphone plugged in correctly into the computer?
 - Newer computers use a standard color code for jacks and plugs. The microphone jack and plug are pink.
 - USB microphones do not connect to a sound system. If you have a USB microphone, plug it into one of your computer's USB ports.
- ◆ Check your microphone position
 - For best results, position the microphone carefully and consistently every time you use it. If you notice your recognition getting worse, it might be because the microphone has moved out of position.
 - Keep the headset microphone at the corner of your mouth and not directly in front of it. Make sure the microphone is about a thumb's width away from the corner of your mouth. If the microphone is too far away, your recognition accuracy may deteriorate noticeably.
- ◆ Turn the microphone ON by clicking on the microphone icon on the DragonBar.
- ◆ Use the Audio Setup Wizard to correct problems with the microphone settings.
 - Click Tools on the DragonBar
 - Click Accuracy Center
 - Click Check your audio settings
 - Follow the steps for calibration
- ◆ Check Dictation Source
- ◆ If a message comes up that the computer detected new hardware, make sure you select 'microphone' NOT 'line in'.